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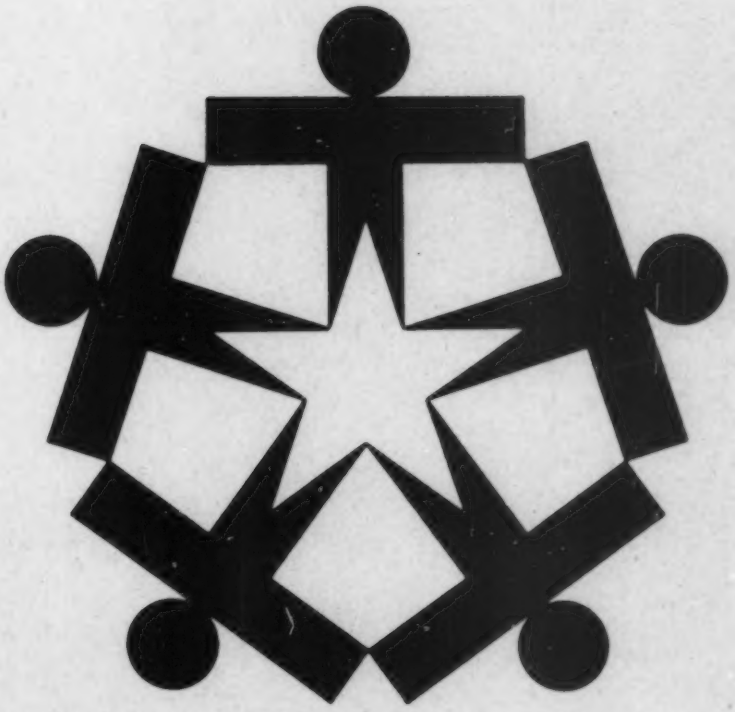

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ABSENTEEISM

2-1

Klein, Bruce W.

Missed work and lost hours, May 1985. Monthly labor review, 109:26-30, November 1986.

Descriptors: *Absenteeism--Statistics / *Absenteeism--Tables.

ASSESSMENT CENTERS

2-2

Schmitt, Neal, J. Kevin Ford and Daniel M. Stults.

Changes in self-perceived ability as a function of performance in an assessment centre. Journal of occupational psychology, 59:327-335, December 1986.

Descriptors: *Self-evaluation--Research / **Assessment centers--Research.

CAREER PLANNING

2-3

Stamp, Gillian.

Some observations on the career paths of women. Journal of applied behavioral science, 22:385-396, no. 4 1986.

Descriptors: *Women--Career planning--Research / *Career patterns--Research.

CAREER STAFFING

2-4

Dickerson, Elizabeth.

The hiring decision: assessing fit into the workplace. Management solutions, 32:24-30, January 1987.

Descriptors: *Selection / *Interviewing.

2-5

Haworth, Joan G. and Charles T. Haworth.

Employment decisions: does your analysis of selections match the real process? Employee relations law journal, 12:352-369, Winter 1986-87.

Descriptors: *Selection--Cases / *Selection--Methods--Cases.

2-6

Hogan, Joyce and Ann M. Quigley.

Physical standards for employment and the courts. American psychologist, 41:1193-1217, November 1986.

Descriptors: *Qualifications--Physical standards--Cases / *Selection--Cases.

2-7

Pollock, Michael A.

The disposable employee is becoming a fact of corporate life. Business week, p. 52-53+, December 15, 1986.

Descriptors: *Work at home / *Temporary employees / *Part-time workers.

CHANGE, ORGANIZATIONAL

2-8

Blackler, Frank and Colin Brown.

Alternative models to guide the design and introduction of the new information technologies into work organizations. Journal of occupational psychology, 59:287-313, December 1986.

Descriptors: *Change, Organizational--Research / *Technological innovations / *Information management.

CHANGE, ORGANIZATIONAL (Cont'd)

2-9

Diamond, Michael A.

Resistance to change: a psychoanalytic critique of Argyris and Schon's contribution to organization theory and intervention. Journal of management studies (Gt. Brit.), 23:543-562, September 1986.

Descriptors: *Organization development--Research / *Change, Resistance to--Research.

2-10

Feldman, Steven P.

Management in context: an essay on the relevance of culture to the understanding of organizational change. Journal of management studies (Gt. Brit.), 23:587-607, November 1986.

Descriptors: *Change, Organizational--Research.

2-11

Kanter, Rosabeth Moss.

The new workforce meets the changing workplace: strains, dilemmas, and contradictions in attempts to implement participative and entrepreneurial management. Human resource management, 25:515-537, Winter 1986.

Descriptors: *Change, Organizational / *Participative management.

2-12 Id72 .T43t

Tichy, Noel M.

The transformational leader, by Noel M. Tichy and Mary Anne Devanna. New York: Wiley, 1986. 306 p.

Descriptors: *Change, Organizational / *Leadership.

CIVIL SERVICE, FEDERAL

2-13

Levinson, Daniel R.

Federal personnel law and the mixed case. Labor law journal, 37:811-816, December 1986.

Descriptors: *Civil service laws / *Civil service legislation--Cases / *Labor laws and legislation--Cases / Federal government.

2-14

U.S. President, 1981- . (Ronald Reagan)

Adjustments of certain rates of pay and allowances. Executive Order 12578. December 31, 1986. Weekly compilation of Presidential documents, 22:1684, January 5, 1987.

Descriptors: *Federal employees--Pay / Federal government.

CIVIL SERVICE, FOREIGN

2-15 Ic166 .G79A4mg

Management - staff communications in the civil service, prepared by Coopers & Lybrand. London, 1985. 2 v.

Descriptors: *Great Britain--Civil service / *Communication in management.

COLLEGE GRADUATES

2-16

Conniff, James C. G.

Career options: is college major a major factor? Journal of career planning & employment, 47:48-52, Fall 1986.

Interview with Dr. Lawrence R. Malnig, director of the Counseling Center at Saint Peter's College.

Descriptors: *College graduates--Recruitment / *College graduates--Career opportunities / *College graduates--Career planning.

2-17

Danziger, Gloria.

Taking the job search beyond the career center. Journal of career planning & employment, 47:55-58, Fall 1986.

Descriptors: *College graduates--Career opportunities / *Job search.

2-18

Stein, Dale F., Joseph A. Galetto and Herb A. Harmison.

Three college officials urge recruiters... put an end to the emphasis on GPA! Journal of career planning & employment, 47:36-39, Fall 1986.

Descriptors: *College graduates--Recruitment.

2-19

Weston, William D.

Career identity and its relationship to participation in a cooperative education program. Journal of cooperative education, 23:25-36, Fall 1986.

Descriptors: *College graduates--Attitudes / *Work-study programs--Research.

COMPENSATION

2-20

Allison, Don.

The 99th Congress vs. pay reform. Classifiers column (Classification and Compensation Society), 17:3-6, November-December 1986.

Descriptors: *Pay--Law and legislation / *Performance-based pay--Law and legislation.

2-21

Cook, Frederic W.

Rethinking compensation practices in light of economic conditions. Personnel, 64:46-51, January 1987.

Descriptors: *Compensation administration--Evaluation.

2-22

Cumming, Charles M.

New directions in salary administration. Personnel, 64:68-69, January 1987.

Descriptors: *Pay administration / *Compensation administration / *Pay systems.

2-23
Gabris, Gerald T.
Why merit pay plans are not working: a search for alternative pay plans in the public sector--a symposium (Part I). Review of public personnel administration, 7:9-26+, Fall 1986.
Part 2 will appear in the Spring 1987 issue.
Contents: OD perspective on high performance: some good news and some bad news about merit pay, by Robert T. Golembiewski; The "Hadacol" of the eighties: paying senior public managers for performance, by Frank Sherwood and Barton Wechsler; A critical review of performance appraisal at the Federal level: the experience of the PHS, by Linda C. McNish; Merit pay in the public sector: the case for a failure of theory, by James L. Perry; Can merit pay systems avoid creating discord between supervisors and subordinates?--another uneasy look at performance appraisal, by Gerald T. Gabris.
Descriptors: *Performance-based pay-Research / *Performance-based pay--Administration--Evaluation / *Performance evaluation--Research / Federal government.

2-24
Geis, A. Arthur.
Making merit pay work. Personnel, 64:52-60, January 1987.
Descriptors: *Performance-based pay.

2-25
Hodson, Randy.
Modeling the effects of industrial structure on wages and benefits. Work and occupations, 13:488-510, November 1986.
Descriptors: *Compensation--Research.

2-26
Kanter, Rosabeth Moss.
From status to contribution: some organizational implications of the changing basis for pay. Personnel, 64:12-27+, January 1987.
Descriptors: *Pay systems / *Performance-based pay / *Pay administration / Compensation administration.

2-27
Kosterlitz, Julie.
Are we curbing costs? National journal, 19:69-72, January 10, 1987.
Descriptors: *Medical care--Costs.

2-28 S/C
Raisian, John, Michael P. Ward and Finis Welch.
Pay equity and comparable worth. Contemporary policy issues, 4:4-20, April 1986.
Descriptors: *Pay rates / *Women--Pay / *Women--Discrimination.

2-29 Ie59 .Un58st
U.S. General Accounting Office.
Status of state activities: briefing report to congressional requesters. Washington, 1986. 31 p. (B-217675) (GAO/GGD-86-141BR)
Descriptors: *Pay rates / *Pay surveys / State government / Federal government.

COMPENSATION (Cont'd)

2-30

West, Leigh.

Comparable worth litigation as a strategy for achieving employment equity. Labor law journal, 37:832-840, December 1986.

Descriptors: *Pay rates--Cases.

COUNSELING

2-31 Ie568 .Un851gu

A guide to planning alcoholism treatment programs, by the National Institute on Alcohol Abuse and Alcoholism. Washington, U.S. G.P.O., [1986]. 90 p. (DHHS publication no. (ADM); 86-1430).

Descriptors: *Alcoholics--Rehabilitation.

2-32

Moore, Helen A. and Jane C. Ollenburger.

What sex is your parachute? Interest inventory/counseling models and the perpetuation of the sex/wage segregation of the labor market. Work and occupations, 13:511-531, November 1986.

Descriptors: *Vocational counseling--Evaluation / *Occupational clusters--Evaluation / *Tests, Vocational interest--Evaluation.

2-33

Somers, Gary M. and Mary Jane Knudson.

Career advising with a crystal ball: what counselors should know about labor market projections. Journal of career planning & employment, 47:40-47, Fall 1986.

Descriptors: *Career counseling / *Employment forecasts.

ELECTRONIC DATA PROCESSING

2-34

Chester, Jeffrey A.

The mob breaks into the information age. Business and society review, p. 4-8, Fall 1986.

Reprinted from Infosystems, March 1986.

Descriptors: *Electronic data processing departments--Security measures / Computer crimes.

2-35

Keim, Robert T. and Sheila Jacobs.

Expert systems: the DSS of the future? Journal of systems management, 37:6-14, December 1986.

DSS = Decision support system.

Descriptors: *Artificial intelligence / *Automation.

2-36

Kroger, Joseph J.

Artificial intelligence: debunking the myths. Supervision, 49:14-16, January 1987.

Descriptors: *Artificial intelligence / *Electronic data processing / *Problem solving.

ELECTRONIC DATA PROCESSING (Cont'd)

2-37 Id201 .T22t

Technology assessment: methods for measuring the level of computer security, by William Neugent and others. Gaithersburg, Md.: U.S. Department of Commerce, National Bureau of Standards; Washington: U.S. Govt. Print. Off., 1985. 1 v. (NBS special publication; 500-133)

Descriptors: *Electronic data processing--Security measures.

2-38 Id201 .Un22a

U.S. Office of Technology Assessment.

Automation of America's offices, 1985-2000. Washington: U.S. Govt. Print. Off., 1985. 348 p. (OTA-CIT-287)

Descriptors: *Offices--Automation / *Office workers--Training / *Electronic data processing personnel--Workforce planning.

EMPLOYEE CONDUCT

2-39

Bradshaw, David S.

Sexual harassment: confronting the troublesome issues. Personnel administrator, 32:51-53, January 1987.

Descriptors: *Harassment / *Personnel policies.

2-40

Oglebay, Susan and Sue Ella Kobak.

Predicting employer liability for sexual harassment. Employee relations law journal, 12:412-423, Winter 1986-87.

Descriptors: *Harassment--Cases / *Employers' liability--Cases.

EMPLOYEE HEALTH AND MEDICAL CARE

2-41 Ie638 .B45s

Berglas, Steven.

The success syndrome: hitting bottom when you reach the top. New York: Plenum, 1986. 289 p.

Descriptors: *Success--Psychological aspects / *Stress, Psychological / *Mental health.

2-42 RA644 .In7c

Institute of Medicine.

Confronting AIDS: directions for public health, health care, and research. Washington: National Academy Press, 1986. 374 p.

Report prepared by the Committee on a National Strategy for AIDS of the Institute of Medicine.

Descriptors: *AIDS (Disease) / *Chronic diseases.

2-43

Jansen, Mary A.

Emotional disorders and the labour force: prevalence, costs, prevention and rehabilitation. International labour review, 125:605-615, September-October 1986.

Descriptors: *Mental illness--Costs / *Behavioral problems--Costs / *Rehabilitation, Vocational.

EMPLOYEE HEALTH & MEDICAL CARE (Cont'd)

2-44 Ie568 .L11m

LaBier, Douglas.
Modern madness: the emotional fallout of success. Reading, Mass.: Addison-Wesley, 1986. 246 p.
Descriptors: *Success--Psychological aspects / *Stress, Psychological / *Mental illness.

2-45

McAuliffe, Kathleen and others.
AIDS: at the dawn of fear. U.S. news & world report, 102:60-69, January 12, 1987.
Descriptors: *AIDS (Disease) / *Chronic diseases.

2-46 Ie568 .P26p

Passive smoking in the workplace: selected issues, prepared by the Special Projects Office of the Health Program, Office of Technology Assessment. Washington, 1986. 70 p.
Descriptors: *Smoking / *Personnel policies.

2-47

Pavett, Cynthia M.
High stress professions: satisfaction, stress, and well-being of spouses of professionals. Human relations, 39:1141-1154, December 1986.
Descriptors: *Stress, Psychological--Research / *Professional employees--Characteristics--Research / *Family (Sociological unit)--Research.

EQUAL OPPORTUNITY IN EMPLOYMENT

2-48 Ie152 .B89eq

Bureau of National Affairs, Inc.
EEO policies and programs. Washington, 1986. 62 p. (Personnel policies forum survey no. 141)
Descriptors: *Equal opportunity in employment / *Personnel policies.

2-49

Cabot, Stephen J.
Living with the new amendments to the Age Discrimination in Employment Act. Personnel administrator, 32:53-54, January 1987.
Descriptors: *Age discrimination--Law and legislation.

2-50 Ie152 .Un472c

U.S. Equal Employment Opportunity Commission.
Coordination of Federal equal employment opportunity programs, by Office of the Legal Counsel. Washington, 1986. 1 v.
Descriptors: *Equal opportunity in employment / Federal government.

ETHICS

2-51

Aram, John D.
The art of preventing moral dilemmas. Business and society review, p. 35-39, Fall 1986.
Descriptors: *Business ethics / *Executives--Responsibilities / *Industry--Social aspects.

ETHICS (Cont'd)

2-52

Marmo, Michael.

Off-duty misbehavior by educational employees: arbitrators consider on-the-job discipline. Journal of collective negotiations in the public sector, 15:327-345, no. 4 1986.

Descriptors: *Teachers--Ethics--Cases / *Employee conduct--Cases / *Discipline--Cases.

EXECUTIVES

2-53

Evans, Nancy J.

The self-concept of women in educational and student affairs administration. Journal of the National Association for Women Deans, Administrators, & Counselors, 50:14-19, Fall 1986.

Descriptors: *Women executives--Attitudes / *College administrators / *Self-esteem--Research.

2-54

Hunter, Deborah Ellen.

Women who write: prolific female scholars in higher education and student affairs administration. Journal of the National Association for Women Deans, Administrators, & Counselors, 50:33-39, Fall 1986.

Descriptors: *College administrators / *Women executives--Abilities / *Writers.

2-55

Popp, Gary E. and Herbert J. Davis.

A comparative study of the managerial values of Anglo-Americans and Mexican Nationals: implications for transnational corporations. Journal of social psychology, 126:675-677, October 1986.

Descriptors: *Minority group executives--Research / *Minority group executives--Characteristics / *Foreign nationals--Characteristics.

2-56

Pringle, Charles D. and Melvin Blumberg.

What really determines job performance? S.A.M. advanced management journal, 51:9-13, Autumn 1986.

Descriptors: *Executive effectiveness / *Executives--Responsibilities.

2-57

Swoboda, Marian J. and Susan B. Millar.

Networking-mentoring: career strategy of women in academic administration. Journal of the National Association for Women Deans, Administrators & Counselors, 50:8-13, Fall 1986.

Descriptors: *College administrators / *Women's networks / *Mentors--Utilization.

EXECUTIVES--ABILITIES AND CHARACTERISTICS

2-58

Brophy, Beth and Nancy Linnon.
Why women execs stop before the top. U.S. news & world report, 101:72-73, December 29, 1986/January 5, 1987.
Descriptors: *Women executives--Characteristics / *Women--Attitudes toward.

2-59

McQuade, H. A.
The junior executive. Manage, 39:16-17+, 3rd quarter 1986.
Descriptors: *Executives--Abilities / *Executives--Characteristics / *New employees / Orientation / Socialization.

2-60

Mathison, David L.
Sex differences in the perception of assertiveness among female managers. Journal of social psychology, 126:599-606, October 1986.
Descriptors: *Women executives--Characteristics--Research / *Perception--Research / *Women--Attitudes toward / Prejudices and antipathies.

2-61

Odiorne, George S.
The slowdown in executive decision-making. S.A.M. advanced management journal, 51:33-38, Autumn 1986.
Descriptors: *Executives--Abilities / *Executives--Responsibilities / *Decision-making.

2-62

Rubin, Irwin M.
Helplessness: today's managerial myth. Personnel, 47:50+, November 1986.
Descriptors: *Executives--Abilities / *Power (Social sciences).

EXECUTIVES--RESPONSIBILITIES

2-63

Ermann, M. David.
How managers unintentionally encourage corporate crime. Business and society review, p. 30-34, Fall 1986.
Descriptors: *Executives--Responsibilities / *Executives--Ethics / *Business ethics / *White collar crimes.

2-64 Iell .G43b

Ginzberg, Eli.
Beyond human scale: the large corporation at risk, by Eli Ginzberg and George Vojta. New York: Basic Books, 1985. 242 p.
Descriptors: *Executives--Responsibilities / *Executive effectiveness / *Organizations.

2-65

Goldstein, Mark L.
What future for middle managers? Industry week, 231:45+, December 8, 1986.
Descriptors: *Middle managers--Responsibilities / *Middle management.

EXECUTIVES--RESPONSIBILITIES (Cont'd)

2-66

Young, Allen I.

Ten commandments for moral executives. Business and society review, p. 25-29, Fall 1986.

Descriptors: *Executives--Responsibilities / *Executives--Ethics / *Business ethics.

EXECUTIVES--SELECTION AND TESTS

2-67

Pattan, John E.

Succession planning, 2: management selection. Personnel, 63:24-28+, November 1986.

Descriptors: *Executives--Selection / *Executive succession--Planning.

2-68

Sheibar, Paul.

Succession planning, 1: senior management selection. Personnel, 63:16-18+, November 1986.

Descriptors: *Executives--Selection / *Executive succession--Planning.

EXECUTIVES--TRAINING

2-69

Ottaway, Richard N.

Four steps to better management training. Personnel, 63:59-61, November 1986.

Descriptors: *Executives--Training.

HANDICAPPED

2-70 Ie361 .P92mg

President's Committee on Employment of the Handicapped.

Management of chronic disabilities, prepared by the Medical Advisory Committee. Washington: U.S. Govt. Print. Off., 1985. 92 p.

A report of the proceedings of a panel discussion held at the annual meeting of the President's Committee on Employment of the Handicapped, May 1, 1985, Washington, D.C.

Descriptors: *Physically handicapped--Employment / *Handicapped--Employment.

HEALTH PERSONNEL

2-71

Fried, Bruce J. and Peggy Leatt.

Role perceptions among occupational groups in an ambulatory care setting. Human relations, 39:1155-1174, December 1986.

Descriptors: *Role perception--Research / *Health care teams--Research / *Health personnel--Research.

2-72

Laroche, Edward J. and Hanoch Livneh.

The factorial structure of American attitudes toward male nurses. Journal of social psychology, 126:679-680, October 1986.

Descriptors: *Male nurses--Research / *Role perception / Prejudices and antipathies.

HEALTH PERSONNEL (Cont'd)

2-73 Ie438 .H34Un85et

U.S. Public Health Service.
Estimates and projections of Black and Hispanic physicians, dentists, and pharmacists to 2010, by U.S. Department of Health & Human Services, Public Health Service, Health Resources and Services Administration. Washington, 1986. 63 p. (DHHS publication no. HRS-P-DV 86-1)
Descriptors: *Health personnel--Workforce planning / *Minority group professional employees--Workforce planning / *Physicians--Workforce planning / *Dentists--Workforce planning.

HOURS OF WORK

2-74

Carr, Darrell E.
Overtime work: an expanded view. Monthly labor review, 109:36-39, November 1986.
Descriptors: *Overtime work--Tables.

2-75 Ie488.9 .C36c

The changing workplace: new directions in staffing and scheduling, by the Bureau of National Affairs. Washington, 1986. 140 p. (BNA special report)
Descriptors: *Hours of work--Case studies / *Scheduling--Case studies.

2-76

Coles, Roberta L.
Is your business temporary ready? Personnel journal, 66:36+, January 1987.
Descriptors: *Temporary employment / *Temporary employees.

2-77

Flaim, Paul O.
Work schedules of Americans: an overview of new findings. Monthly labor review, 109:3-6, November 1986.
Descriptors: *Hours of work / *Scheduling.

2-78

Horvath, Francis W.
Work at home: new findings from the Current Population Survey. Monthly labor review, 109:31-35, November 1986.
Descriptors: *Work at home.

2-79

Howe, Wayne J.
Temporary help workers: who they are, what jobs they hold. Monthly labor review, 109:45-47, November 1986.
Descriptors: *Temporary employees--Characteristics.

2-80

Mellor, Earl F.
Shift work and flexitime: how prevalent are they? Monthly labor review, 109:14-21, November 1986.
Descriptors: *Hours of work--Tables / *Shift work--Tables / *Flexible working hours--Tables.

HOURS OF WORK (Cont'd)

2-81

Shank, Susan E.

Preferred hours of work and corresponding earnings. Monthly labor review, 109:40-44, November 1986.

Descriptors: *Hours of work--Tables.

2-82

Smith, Shirley J.

The growing diversity of work schedules. Monthly labor review, 109:7-13, November 1986.

Descriptors: *Hours of work / *Scheduling.

2-83

Stinson, John F., Jr.

Moonlighting by women jumped to record highs. Monthly labor review, 109:22-25, November 1986.

Descriptors: *Moonlighting--Statistics / *Women--Employment.

INSURANCE, HEALTH

2-84

Klein, Daniel L.

COBRA: 20 questions on health care continuation. Personnel, 63:10-15, November 1986.

COBRA = Consolidated Budget Reconciliation Act.

Descriptors: *Insurance, Health--Law and legislation / *Insurance, Health--Administration.

JOB EVALUATION

2-85

Finkelstein, James A. and Christopher H. Hatch.

Job evaluation: new technology, new role for HR managers. Personnel, 64:5-6, January 1987.

Descriptors: *Job evaluation--Methods / *Personnel officers--Responsibilities.

2-86

Lawler, Edward E., III.

What's wrong with point-factor job evaluation. Personnel, 64:38-44, January 1987.

Descriptors: *Job evaluation--Methods / *Factor evaluation system--Research.

JOB SATISFACTION

2-87

Chusmir, Leonard H. and Christine S. Koberg.

Development and validation of the sex role conflict scale. Journal of applied behavioral science, 22:397-409, no. 4 1986.

Descriptors: *Job satisfaction research / *Sex roles--Research / *Role conflict--Research.

JOB SATISFACTION (Cont'd)

2-88

Foster, Richard, Melvin Franz and Fran Waller.
Cooperative education students and job satisfaction. Journal of cooperative education, 23:47-52, Fall 1986.
Descriptors: *Job satisfaction research / *College graduates--Attitudes / *Work-study programs.

2-89

Reitsperger, Wolf.
British employees: responding to Japanese management philosophies. Journal of management studies (Gt. Brit.), 23:563-586, September 1986.
Descriptors: *Job satisfaction research / *Management methods.

JOB SEARCH

2-90

Miller, Richard E.
Outplacement myths unlock the mystery of its ineffectiveness. Personnel journal, 66:26+, January 1987.
Descriptors: *Employee outplacement--Evaluation / *Placement.

LABOR FORCE

2-91 Ie436 .Em7e

Employment policies: looking to the year 2000, by the National Alliance of Business. Washington, 1986. 16 p.
Descriptors: *Labor supply / *Employment forecasts / *Training needs analysis.

2-92 Id203 .H91c

Hunt, H. Allan.
Clerical employment and technological change: a review of recent trends and projections, by H. Allan Hunt and Timothy L. Hunt. Washington: National Commission for Employment Policy, 1986. 69 p.
Descriptors: *Technological change / *Office workers--Employment.

2-93

Tise, Stephen and David Frank.
Where the workers are: a state-by-state guide to the labor force in 200 occupations. Occupational outlook quarterly, 30:18-19, Winter 1986.
Descriptors: *Labor force--Statistics--Tables / *Occupations--Tables.

LABOR-MANAGEMENT RELATIONS

2-94

Dayal, Sahab.
Faculty unionism and bargaining goals: evidence from the public sector. Journal of collective negotiations in the public sector, 15:347-356, no. 4 1986.
Descriptors: *Teachers--Unions--Research / *Teachers--Collective bargaining--Research / *College professors.

LABOR-MANAGEMENT RELATIONS (Cont'd)

2-95 KF3319 .L57p

Levitan, Sar A.

Protecting American workers: an assessment of government programs, by Sar A. Levitan, Peter E. Carlson and Isaac Shapiro. Washington, Bureau of National Affairs, 1986. 280 p.

Descriptors: *Labor-management relations--Law and legislation / *Labor-management relations--Evaluation.

2-96 Ref. Ie623 .R27m

Reischl, Dennis K.

Managing for Uncle Sam: the supervisor's handbook on labor relations in the Federal government, by Dennis K. Reischl and Ralph R. Smith. Huntsville, Ala.: WordSmith, 1986. 271 p.

Descriptors: *Labor-management relations--Handbooks, manuals, etc. / *Supervision--Handbooks, manuals, etc. / Federal government.

2-97 Ie623 .Sh8a

Shostak, Arthur B.

The air controllers' controversy: lessons from the PATCO strike, by Arthur B. Shostak and David Skocik. New York: Human Sciences Press, 1986. 274 p.

Descriptors: *Air traffic control operators / *Strikes / Federal government.

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Descriptors: *Workshops / *Training.

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Descriptors: *Work measurement--Automation / *Computers--Social aspects / *Data transmission systems--Automation.

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